

Talkingpoint Ltd proudly present  
**Dr. Scott Miller**

*Working with the Resistant, Unmotivated, or Mandated Clients: Evidence-based Tips, Tools, and Strategies*

*New Plymouth New Zealand  
February 16-17<sup>th</sup> 2012  
Venue: Plymouth Hotel Cnr Leach and Courtney Streets*



Nowadays, therapists are frequently asked to provide services to unmotivated, court-referred, or otherwise "involuntary" clients. Such clients provide a unique challenge to professionals attempting to provide quality services to both the client and referral source. At this workshop, participants will learn a variety of research-based methods for preventing, avoiding, and resolving resistance to change. Participants will also learn a simple, straightforward method for forming cooperative working relationships with mandated clients that has been shown to improve both retention in and outcome of treatment.

Educational objectives:

- Review empirical research on "what works" with mandated clients.
- Describe the evidence-based qualities of a good helping alliance.
- Demonstrate four strategies with video case examples and case for bypassing resistance and forming cooperative working alliances with unmotivated, resistant, or mandated clients.

**Cost: Per person \$500.00 plus GST. Cancellation and refund conditions apply. See registration form for further details. All catering provided and discounted accommodation options available. Please specify special needs when registering.**

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COURSE DETAILS

**February 16<sup>th</sup> – 17<sup>th</sup> 2012 8.30 am – 4.30pm**

**Location: Quality Hotel Plymouth  
International, Cnr Courtenay & Leech Streets,  
New Plymouth**

**Host Talkingpoint Ltd**

**Registration Fee: \$500 + GST per person  
(Includes meals and course material): Limited  
to 70 people (Registration closes when full).**

**Registration is open to:** allied health  
professionals, registered health professionals  
and Case Managers etc

***Please note:***

Refunds with 30 days notice  
NO refunds with less than 30 days' notice  
unless you find replacement

TO REGISTER:

Send registration form and payment to:  
Talkingpoint Scott Miller Registration  
P O Box 5078, New Plymouth 4343

Complete your contact details below:

Full Name

Professional designation:

Address:

Daytime Phone:

Fax:

Email:

Diet or special needs: